

## Helping parents, carers and young people

Do you have questions about your child's educational needs?

Do you understand how to access the support you need?

Would you like to talk to someone to discuss what your options are about your next steps with your child's education?

Preparing for meetings ?.



**SENDIASS offers support for parents, carers and young people up to 25 years in the following ways:-**

- Information on SEN, health and social care processes
- Information on school admissions and appeals
- Information on school exclusion
- Information on disability discrimination
- To work in partnership with those involved with your child
- Support to attend meetings in relation to SEN and disability issues
- Information on Education Health and Care plans (EHCP).
- Access to an independent Supporter to support through the EHC plan process
- Advocacy in meetings
- Informal disagreement resolution and mediation between parents and schools and Local Authority
- signposting on to formal disagreement resolution and mediation services
- Signposting to other avenues of support to the voluntary and community sector.

## Sefton Special Educational Needs and Disability Information Advice and Support Service

# SENDIASS



**Providing confidential, impartial information, advice and support for parents, carers, children and young people (up to 25 years) in relation to special educational needs and disability**

Tel: **0151 934 3334**

email:- [seftonsendiass@sefton.gov.uk](mailto:seftonsendiass@sefton.gov.uk)

## How we work

**Our service is confidential and free to parents, carers, children and young people up to the age of 25.**

We listen to your concerns and talk through with you what you would like to happen next.

We can liaise with schools and other services on your behalf.

We can give you the information that you need to help you make informed decisions about your child's education. We can help you plan a way forward.

We can support you at meetings to help you voice your concerns

We can help with filling in forms

Help with Admissions and SENDIST appeals.

We can signpost you on to other avenues of support.



## For young people

Are you disabled or do you have special education needs? Are you aged 25 or under?

### Who are we ?

SEN and Disability Information, Advice and Support Services are usually known as SENDIASS. Every local authority has a SENDIASS.

### Who do we support ?

SENDIASS supports disabled children and young people and those with special educational needs. We also support parents and carers of children and young people who have SEN or who are disabled.

### What do we do ?

We give information, advice and support about things to do with being disabled or having special educational needs. We can help if you need information, advice or

support on:

- Education
- Health
- Social Care

SENDIASS must be **impartial**. That means we will be unbiased and we will not tell you what to do. We will give you the information you need so you can make your own choices.

We are a **confidential** service. This means that your meetings will be private, unless someone is in danger of being hurt.

Our service is **free and confidential**.

You can contact SENDIASS on your own or with someone else's help. Your parent can contact the SENDIASS on your behalf as well.

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